Command Center UPDATE

Epic together.

RWJBarnabas HEALTH

WAVE 1 GO-LIVE

Tuesday, June 15, 2021

Key Updates

- For details of today's Executive Committee Epic Top 10 Go-Live issues and status, click here.

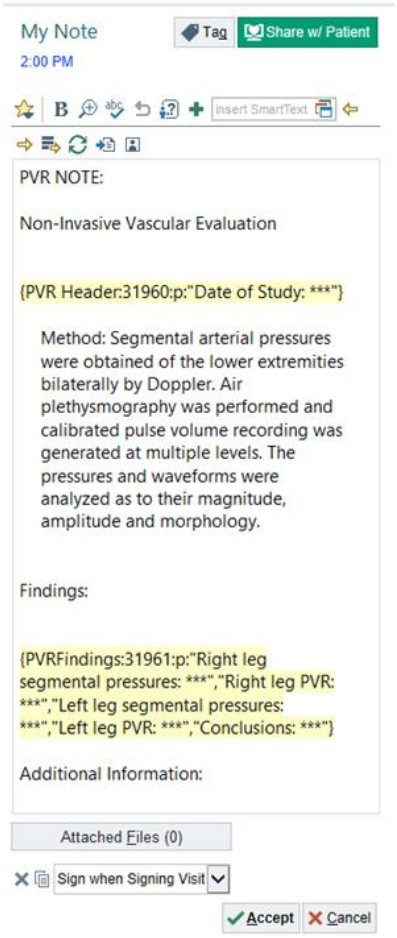
Reminders: *Tips, Tricks & High-Impact Workflows*

- **Telemedicine Workflow Overview**
  Wednesday and Thursday 12 pm – 1 pm
  Please join: https://www.gotomeet.me/briandobosh/telemedicine-workflow-overview
  You can also dial in using your phone.
  United States: +1 (872) 240-3212
  Access Code: 371-131-229

  Each session this week will be identical. Only attend ONE of the scheduled sessions.

- **Cardiology Shortcuts:**

  1. A smartphrase was created to save time when documenting results of a Pulse Volume Recording (PVR). Just type in: PVRnote



2. A smartphrase was created for CMDH Cardiology to pull in the below information for scribes, currently the only department utilizing scribes. A ticket was created for the training team to create a tip sheet.

Text to pull up: .scribe

I {cardio scribe:27178} am scribing for and in the presence of {cardio provider:27194}

- Christine Campos
- Maryanne Bahnck
- Jeanne Brydon
- Julia Ward
- ***

I Jeanne Brydon am scribing for and in the presence of {cardio provider:27194}

- Sharan Mahal
- Chandreshwar Shahi
- Ankur Sethi
- Alpesh A. Patel
- ***

I Jeanne Brydon am scribing for and in the presence of Sharan Mahal.

Recent Tip Sheets

No new tip sheets today. For a complete list of Tip Sheets, log in to your Learning Home Dashboard.

Command Center Stats

As of 06/15/21 at 8:45 AM:

- EPIC TOTAL INCIDENTS: **2,989**
- EPIC TOTAL RESOLVED/CLOSED INCIDENTS: **2,759**
- EPIC TOTAL OPEN INCIDENTS: **230**

Resiliency & Success Stories

Wave 1 Sites are doing great!

At the Elbow (ATE) support staff are hearing lots of upbeat and positive feedback from Wave 1 practices about Epic and its functionality.

ATEs are also seeing Epic Users at Wave 1 practices working with each other to streamline workflows – involving the ATE only when necessary. That's a perfect recipe for success!

Epic Together Command Center Communication

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Go-Live Command Center Update Archive
www.EpicTogetherNJ.org