

Top 10 at Noon

Date: 06.05.2022

Epic together.

Time: 12:00 PM

GTM -

Facilitator: Command Center Captain

Critical Issues Update (Data current as of 12:00 PM 06/05/2022)

1. Pyxis Override

Issue to Mitigate	<ul style="list-style-type: none">NB remains on full overrideRAH & HAM have a few on override<ul style="list-style-type: none">Issues – changes in dept namesMedication ID mismatchSome orders not crossing*While on Override – Pyxis sends medication to Epic and creates second line on MAR.
Mitigation Plan	<ul style="list-style-type: none">Work on Medication ID mismatchAlign department namesValidate and fix any medications expected to come over to Pyxis.Will block creation of second med on MAR at NB (gathering full list of meds) and educate nursing on reconciliation process after Pyxis off overrideFull assessment of current issue taking place to come up with target date of completion

2. IV Pump Integration

Issue to Mitigate	IV pumps configuration is not complete for Epic integration at Rahway and Hamilton
Mitigation Plan	<ul style="list-style-type: none">Biomed and Baxter visiting all pumps at Rahway and Hamilton.Decision made for now to come off integration at both sites until pumps are completely configured and readyTarget completion date Thursday 6/9

3. Heparin & Insulin protocol

Issue to Mitigate	Change in process related to the management of Heparin/ Insulin protocols- heritage fully automated, Epic requires user management, additional due to a ISMP safety recommendation the system changed to a units/kg/hour ordering practice
Mitigation Plan	<ul style="list-style-type: none">Nursing Informatics running reports of all patients on Heparin and Insulin protocols – working with nurses when changes are being made to drip to reinforce process – including the manual ordering of labsReview at Pharmacy huddle 6/5 - will continue to educate

4. ICU Monitor Device integration

Issue to Mitigate	Numerous Cardiac Monitors not integrated with Epic at Hamilton
-------------------	----------------------------------------------------------------

Mitigation Plan	<ul style="list-style-type: none"> • Biomed and team are reviewing • 7 devices left for configuring • Target date for completion today
------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------

5. Training Completion	
Issue to Mitigate	<p>Wave 3 learners have not completed training</p> <ul style="list-style-type: none"> • Case Request Coordinators for private practices: 323 learners; 116 trained; 132 AD accounts
Mitigation Plan	<ul style="list-style-type: none"> • 129 classes added to the schedule for upcoming week. • As requests are received, learners are trained if need is immediate. • MSO and Physician Liaisons submitting CAM requests to provide access to Case Request Coordinators.