

# Top 10 at Noon

Date: 06.06.2022

**Epic** together.

Time: 12:00 PM

GTM -

Facilitator: Command Center Captain

## Critical Issues Update (Data current as of 12:00 PM 06/06/2022)

### 1. Pyxis Override

Issue to Mitigate	<ul style="list-style-type: none"><li>NB remains on full override</li><li>RAH &amp; HAM have a few on override<ul style="list-style-type: none"><li>Issues – changes in dept names</li><li>Medication ID mismatch</li><li>Some orders not crossing</li></ul></li><li>*While on Override – Pyxis sends medication to Epic and creates second line on MAR.</li></ul>
Mitigation Plan	<ul style="list-style-type: none"><li>Work on Medication ID mismatch</li><li>Align department names</li><li>Validate and fix any medications expected to come over to Pyxis.</li><li>Will block creation of second med on MAR at NB (gathering full list of meds) and educate nursing on reconciliation process after Pyxis off override</li><li>Full assessment of current issue taking place to come up with target date of completion</li></ul>
Update	<ul style="list-style-type: none"><li>Blocked the creation of second med on MAR at NB when nurse removes a medication from Pyxis. Will turn back on once back on override.</li></ul>

### 2. IV Pump Integration

Issue to Mitigate	IV pumps configuration is not complete for Epic integration at Rahway and Hamilton
Mitigation Plan	<ul style="list-style-type: none"><li>Biomed and Baxter visiting all pumps at Rahway and Hamilton.</li><li>Decision made for now to come off integration at both sites until pumps are completely configured and ready</li><li>Target completion date Thursday 6/9</li></ul>
Update	<ul style="list-style-type: none"><li>Continue to target pumps needing reconfiguration – on pace for Thursday 6/9 completion</li></ul>

### 3. Heparin & Insulin protocol

Issue to Mitigate	Change in process related to the management of Heparin/ Insulin protocols- heritage fully automated, Epic requires user management, additional due to a ISMP safety recommendation the system changed to a units/kg/hour ordering practice
Mitigation Plan	<ul style="list-style-type: none"><li>Nursing Informatics running reports of all patients on Heparin and Insulin protocols – working with nurses when changes are being made to drip to reinforce process – including the manual ordering of labs</li><li>Review at Pharmacy huddle 6/5 - will continue to educate</li></ul>

Update	<ul style="list-style-type: none"><li>Report of patients on Heparin or Insulin Protocols run daily.</li><li>Nursing Informatics continues to round with nurses on these patients to do Protocol together for learning purposes – will continue throughout go live</li></ul>					
4. Training Completion						
Issue to Mitigate	Wave 3 learners have not completed training <ul style="list-style-type: none"><li>Case Request Coordinators for private practices: 323 learners; 116 trained; 132 AD accounts</li></ul>					
Mitigation Plan	<ul style="list-style-type: none"><li>129 classes added to the schedule for upcoming week.</li><li>As requests are received, learners are trained if need is immediate.</li><li>MSO and Physician Liaisons submitting CAM requests to provide access to Case Request Coordinators.</li></ul>					
Update	Organization> User Category	Learners Not Registered for all Classes	Learners Incomplete all Classes	Learner Class Registration %	Learners Incomplete ALL Training (Class + WBT)	Learner ALL (Class + WBT) Training Completion %
	BARNABAS HEALTH MEDICAL GROUP	36	48	85.70%	53	79%
	CANCER INSTITUTE OF NEW JERSEY	60	67	86.30%	88	82%
	ERIC B. CHANDLER	0	0	100.00%	0	100%
	HAMILTON	88	113	93.30%	211	86%
	NEW BRUNSWICK	335	449	93.70%	693	88%
	PHYSICIAN ENTERPRISE GROUP	1	1	97.40%	2	95%
	RAHWAY	67	81	93.10%	149	86%
	ROBERT WOOD JOHNSON MEDICAL SCHOOL	49	59	92.40%	79	88%
	Total	636	818	92.90%	1,275	87%