

Top 10 at Noon

Date: 06.07.2022

Epic together.

Time: 12:00 PM

GTM -

Facilitator: Command Center Captain

Critical Issues Update (Data current as of 12:00 PM 06/07/2022)

1. Pyxis Override

Issue to Mitigate	<ul style="list-style-type: none">NB remains on full overrideRAH & HAM have a few on override<ul style="list-style-type: none">Issues – changes in dept namesMedication ID mismatchSome orders not crossing*While on Override – Pyxis sends medication to Epic and creates second line on MAR.
Mitigation Plan	<ul style="list-style-type: none">Work on Medication ID mismatchAlign department namesValidate and fix any medications expected to come over to Pyxis.Will block creation of second med on MAR at NB (gathering full list of meds) and educate nursing on reconciliation process after Pyxis off overrideFull assessment of current issue taking place to come up with target date of completion
Update	<ul style="list-style-type: none">Blocked the creation of second med on MAR at NB when nurse removes a medication from Pyxis. Will turn back on once back on override. Team is continuing to monitor for issues.

2. IV Pump Integration

Issue to Mitigate	IV pumps configuration is not complete for Epic integration at Rahway and Hamilton. 200 NB IV Pumps were sent to be fixed and vendor returned without an update.
Mitigation Plan	<ul style="list-style-type: none">Biomed and Baxter visiting all pumps at Rahway and Hamilton.Decision made for now to come off integration at both sites until pumps are completely configured and readyTarget completion date Thursday 6/9
Update	<ul style="list-style-type: none">Continue to target pumps needing reconfiguration – on pace for Thursday 6/9 completionNB: NBR Infusion Pumps<ul style="list-style-type: none">1476 total pump fleet at NBR1298 fully configured/functional for integration (88%)30 in Biomed for configuration this morningAgiliti is continuing to work on finding additional pumps today. Utilizing RTLS tracking. Baxter is on-site through the day to assist

3. Heparin & Insulin protocol

Issue to Mitigate	Change in process related to the management of Heparin/ Insulin protocols- heritage fully automated, Epic requires user management, additional due to a ISMP safety recommendation the system changed to a units/kg/hour ordering practice
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Mitigation Plan	<ul style="list-style-type: none"> Nursing Informatics running reports of all patients on Heparin and Insulin protocols – working with nurses when changes are being made to drip to reinforce process – including the manual ordering of labs Review at Pharmacy huddle 6/5 - will continue to educate
Update	<ul style="list-style-type: none"> Report of patients on Heparin or Insulin Protocols run daily. Nursing Informatics continues to round with nurses on these patients to do Protocol together for learning purposes – will continue throughout go live

4. Training Completion

Issue to Mitigate	<p>Wave 3 learners have not completed training. Case Request Coordinators for private practices:</p> <ul style="list-style-type: none"> 323 learners; 128 trained; 132 AD accounts <table border="1"> <tr> <td>Wave 3 Total</td><td>1539</td></tr> <tr> <td>Passing</td><td>1067</td></tr> <tr> <td>Percentage Passing</td><td>69.33%</td></tr> </table>	Wave 3 Total	1539	Passing	1067	Percentage Passing	69.33%
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Mitigation Plan	<ul style="list-style-type: none"> 139 classes added to the schedule for upcoming week. As requests are received, learners are trained if need is immediate. MSO and Physician Liaisons submitting CAM requests to provide access to Case Request Coordinators. Trainers working on site and remotely with providers to complete personalization. 						

Training Completion Update (Data current as of 12:00 PM 06/07/2022)

Organization > User Category	Learners Not Registered for all Classes	Learners Incomplete all Classes	Learner Class Reg %	Learners Incomplete (Class + WBT)	Training Comp % (Class + WBT)
BARNABAS HEALTH MEDICAL GROUP	37	48	85.40%	52	79.90%
CANCER INSTITUTE OF NEW JERSEY	54	59	87.70%	77	83.80%
ERIC B. CHANDLER	0	0	100.00%	0	100.00%
HAMILTON	86	108	93.40%	242	84.50%
NEW BRUNSWICK	320	427	94.00%	655	88.60%
PHYSICIAN ENTERPRISE GROUP	1	1	97.40%	2	95.10%
RAHWAY	62	79	93.60%	141	86.80%
ROBERT WOOD JOHNSON MEDICAL SCHOOL	36	46	94.30%	65	90.30%
Total	596	768	93.30%	1,234	87.40%