

Top 10 at Noon

Date: 06.08.2022

Epic together.

Time: 12:00 PM

GTM -

Facilitator: Command Center Captain

Critical Issues Update (Data current as of 12:00 PM 06/08/2022)

1. Pyxis Override

Issue to Mitigate	<ul style="list-style-type: none">NB remains on full overrideRAH & HAM have a few on override<ul style="list-style-type: none">Issues – changes in dept namesMedication ID mismatchSome orders not crossing*While on Override – Pyxis sends medication to Epic and creates second line on MAR.
Mitigation Plan	<ul style="list-style-type: none">Work on Medication ID mismatchAlign department namesValidate and fix any medications expected to come over to Pyxis.Will block creation of second med on MAR at NB (gathering full list of meds) and educate nursing on reconciliation process after Pyxis off overrideFull assessment of current issue taking place to come up with target date of completion
Update	<ul style="list-style-type: none">Blocked the creation of second med on MAR at NB when nurse removes a medication from Pyxis. Will turn back on once back on override. Team is continuing to monitor for issues.

2. IV Pump Integration

Issue to Mitigate	IV pumps configuration is not complete for Epic integration at Rahway and Hamilton. 200 NB IV Pumps were sent to be fixed and vendor returned without an update.
Mitigation Plan	<ul style="list-style-type: none">Biomed and Baxter visiting all pumps at Rahway and Hamilton.Decision made for now to come off integration at both sites until pumps are completely configured and readyTarget completion date Thursday 6/9
Update	<ul style="list-style-type: none">Continue to target pumps needing reconfiguration – on pace for Thursday 6/9 completionNB: NBR Infusion Pumps<ul style="list-style-type: none">1476 total pump fleet at NBR1298 fully configured/functional for integration (88%)30 in Biomed for configuration this morningAgiliti is continuing to work on finding additional pumps today. Utilizing RTLS tracking. Baxter is on-site through the day to assist

3. Heparin & Insulin protocol

Issue to Mitigate	Change in process related to the management of Heparin/ Insulin protocols- heritage fully automated, Epic requires user management, additional due to a ISMP safety recommendation the system changed to a units/kg/hour ordering practice
-------------------	--

Mitigation Plan	<ul style="list-style-type: none"> Nursing Informatics running reports of all patients on Heparin and Insulin protocols – working with nurses when changes are being made to drip to reinforce process – including the manual ordering of labs Review at Pharmacy huddle 6/5 - will continue to educate
Update	<ul style="list-style-type: none"> Report of patients on Heparin or Insulin Protocols run daily. Nursing Informatics continues to round with nurses on these patients to do Protocol together for learning purposes – will continue throughout go live

4. Training Completion

Issue to Mitigate	<p>Wave 3 learners have not completed training. Case Request Coordinators for private practices:</p> <ul style="list-style-type: none"> 323 learners; 143 trained; 136 AD accounts
Mitigation Plan	<ul style="list-style-type: none"> 129 classes added to the schedule for upcoming week. As requests are received, learners are trained if need is immediate. MSO and Physician Liaisons submitting CAM requests to provide access to Case Request Coordinators.

Update (Data current as of 10:00 AM 06/08/2022)

Organization > User Category	Learners Not Registered for all Classes	Learners Incomplete all Classes	Learners Incomplete (Class + WBT)	Training Comp % (Class + WBT)
BARNABAS HEALTH MEDICAL GROUP:	38	43	47	82.00%
CANCER INSTITUTE OF NEW JERSEY:	54	57	76	84.20%
ERIC B. CHANDLER:	0	0	0	100.00%
HAMILTON:	80	108	235	85.00%
NEW BRUNSWICK:	303	396	609	89.30%
PHYSICIAN ENTERPRISE GROUP:	1	1	2	95.10%
RAHWAY:	67	82	143	86.60%
ROBERT WOOD JOHNSON MEDICAL SCHOOL:	39	44	63	90.40%
Total	582	731	1,175	88.00%

5. Credit Card Machines

Issue to Mitigate	New Brunswick and CINJ credit card devices will not process credit card payments.
Mitigation Plan	<ul style="list-style-type: none"> Instated completing updates to missing departments Communicating to ATE and end users to not open the cash drawer to collect credit card payments Tip sheet to be distributed and highlighted in EOD email End User Devices (EUD) team collecting heritage credit card devices

Update	<ul style="list-style-type: none">• Instamed completed building departments for those missing• Confirmed successful payment collection in ED
--------	---