

Top 10 at Noon

Date: 06.09.2022

Epic together.

Time: 12:00 PM

GTM -

Facilitator: Command Center Captain

Critical Issues Update (Data current as of 12:00 PM 06/09/2022)

1. Pyxis Override

Issue to Mitigate	<ul style="list-style-type: none">NB remains on full overrideRAH & HAM have a few on override<ul style="list-style-type: none">Issues – changes in dept namesMedication ID mismatchSome orders not crossing*While on Override – Pyxis sends medication to Epic and creates second line on MAR.
Mitigation Plan	<ul style="list-style-type: none">Work on Medication ID mismatchAlign department namesValidate and fix any medications expected to come over to Pyxis.Will block creation of second med on MAR at NB (gathering full list of meds) and educate nursing on reconciliation process after Pyxis off overrideFull assessment of current issue taking place to come up with target date of completion
Update	<ul style="list-style-type: none">Blocked the creation of second med on MAR at NB when nurse removes a medication from Pyxis. Will turn back on once back on override.*Department issues resolved; Remaining issue is some high-risk medications that should come from Pyxis are defaulting to Central Pharmacy<ul style="list-style-type: none">Pharmacy operations is reviewing list of medications from central pharmacy that likely need to default to Pyxis.

2. IV Pump Integration

Issue to Mitigate	IV pumps configuration is not complete for Epic integration at Rahway and Hamilton. 200 NB IV Pumps were sent to be fixed and vendor returned without an update.
Mitigation Plan	<ul style="list-style-type: none">Biomed and Baxter visiting all pumps at Rahway and Hamilton.Decision made for now to come off integration at both sites until pumps are completely configured and readyTarget completion date Thursday 6/9
Update	<ul style="list-style-type: none">Live at 10 AM - Will monitor for next 24 hours

3. Heparin & Insulin protocol

Issue to Mitigate	Change in process related to the management of Heparin/ Insulin protocols- heritage fully automated, Epic requires user management, additional due to a ISMP safety recommendation the system changed to a units/kg/hour ordering practice
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Mitigation Plan	<ul style="list-style-type: none"> Nursing Informatics running reports of all patients on Heparin and Insulin protocols – working with nurses when changes are being made to drip to reinforce process – including the manual ordering of labs Review at Pharmacy huddle 6/5 - will continue to educate
Update	<ul style="list-style-type: none"> Report of patients on Heparin or Insulin Protocols run daily. Nursing Informatics continues to round with nurses on these patients to do Protocol together for learning purposes – will continue throughout go live

4. Training Completion

Issue to Mitigate	Wave 3 learners have not completed training. Case Request Coordinators for private practices: <ul style="list-style-type: none"> 323 learners; 160 trained
Mitigation Plan	<ul style="list-style-type: none"> Trainers are in the Physician lounges at RAH and HAM and in both physician lounges in NBR from 7am to 7pm As requests are received, learners are trained if need is immediate. MSO and Physician Liaisons submitting CAM requests to provide access to Case Request Coordinators.

Update (Data current as of 10:00 AM 06/09/2022)

Organization > User Category	Learners Not Registered for all Classes	Learners Incomplete all Classes	Learners Incomplete (Class + WBT)	Training Comp % (Class + WBT)
BARNABAS HEALTH MEDICAL GROUP:	38	44	48	81.70%
CANCER INSTITUTE OF NEW JERSEY:	57	61	80	83.30%
ERIC B. CHANDLER:	0	0	0	100.00%
HAMILTON:	77	99	222	85.80%
NEW BRUNSWICK:	316	409	618	89.20%
PHYSICIAN ENTERPRISE GROUP:	1	1	2	95.10%
RAHWAY:	66	82	141	86.80%
ROBERT WOOD JOHNSON MEDICAL SCHOOL:	37	44	62	90.50%
Total	592	740	1,173	88.10%

Resolved Issues Update (Data current as of 12:00 PM 06/09/2022)

Credit Card Machines