

Cisco Duo Enrollment Instructions

Unique enrollment links have been/are being sent to RWJBH 2FA users via email (from no-reply@duosecurity.com) and via SMS text message (from a numeric sequence, ie. 386732, that says: To activate the Duo mobile app for RWJBH, click this link). **You must enroll through these links.**

If enrolling through the email link, click on the link, and read and follow the instructions.

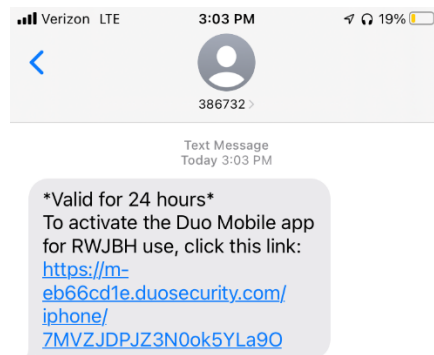
If enrolling through the SMS text link, follow the instructions below.

1. Go to the App Store on your mobile device and download the Duo Mobile app onto to your device. For both Apple iPhone and Android go to: <http://m-eb66cd1e.duosecurity.com>

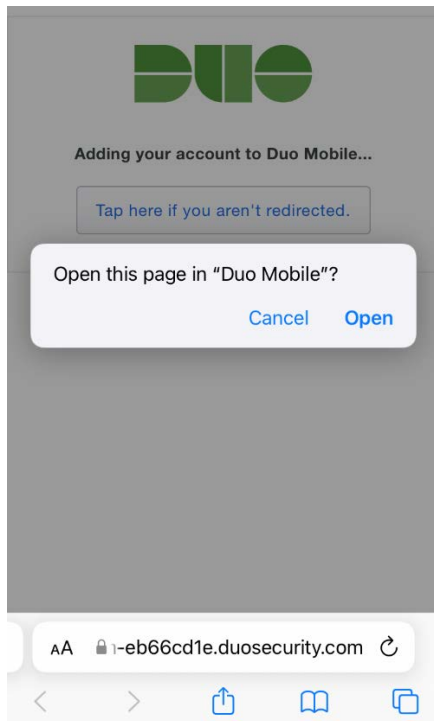
If you have an RWJBH-owned device that cannot access the App Store, go to the HUB on your home screen and download the app from there.



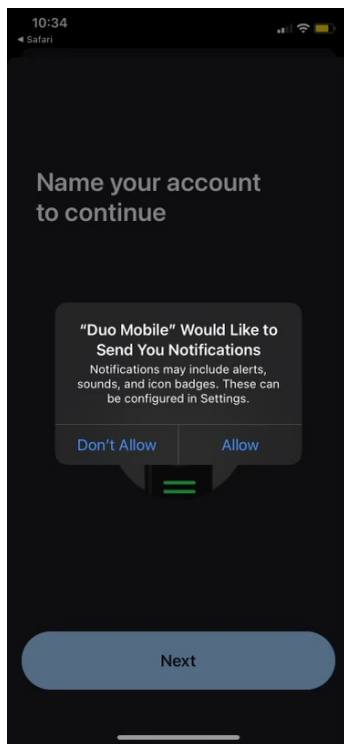
2. Click on the link in the SMS text message received from Cisco Duo.



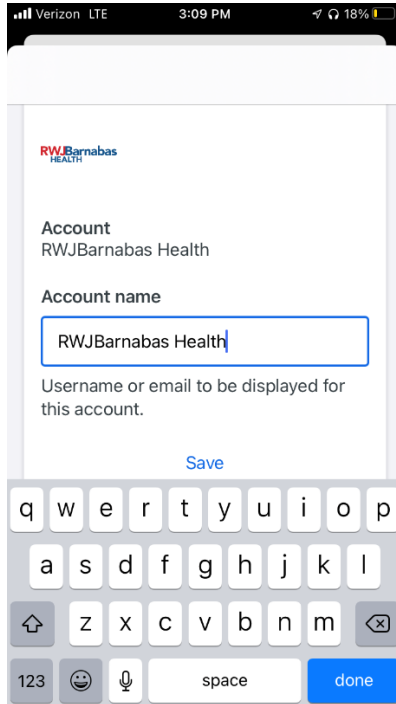
3. Allow the phone's web browser to open the Duo application by pressing "Open."
(see screenshot on next page)



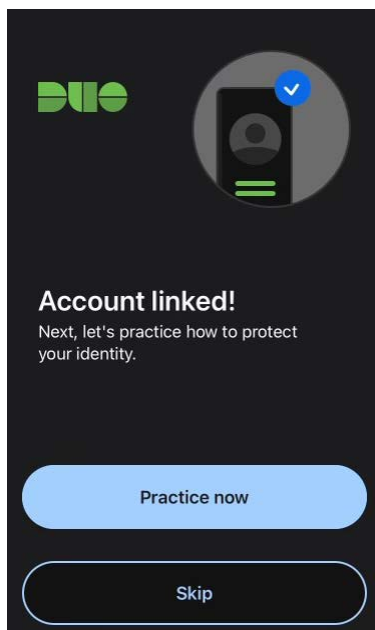
4. Allow push notifications for the Duo Mobile app. Then press "Next."



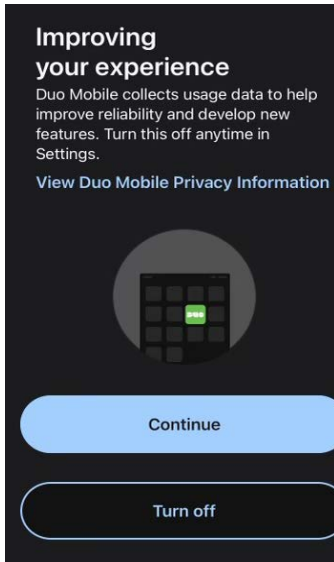
- Optional: For your own reference you can change the name of your account in your device, or it can be left as RWJBarnabas Health. Then press “Save” or “Done.”



- Proceed with the practice by pressing “Practice now” if this is your first time setting up Duo or “Skip” if desired.



8. On the next screen press “Continue.”



9. Ensure that you see an entry for RWJBarnabas Health under “Accounts.” Press “Show” to verify you see a six-digit passcode (replaces the 6 dots). This will indicate that you have successfully enrolled.

