GE CPN DURING EPIC AND/OR INTERFACE DOWNTIME

Situation	You will have been notified separately of the following downtime occurring at 2am. • Rhapsody (Interfaces) 2 hr downtime (see separate SBAR) **Emergency Interface Engine** **Downtime Alert**
Background	Patients are automatically admitted into GE Centricity Perinatal Connect (CPN) when admitted into Epic. The admission, transfer and discharge of all patients in CPN is a direct result of the corresponding movement in Epic. When documentation is completed in CPN it is sent via interface into Epic and filed in the Labor flowsheet.
Assessment	GE Centricity Perinatal Connect (CPN) will not experience any downtime but will be impacted by the downtime above.

Recommendation	• If a patient is admitted, transferred or discharged during that time, the nurse **must** log into QPM and manually create the record if it is not available and place it in the L&D bed. After that they are responsible for manually moving the record in CPN as long as the interface is down. The patient should be created with her actual MRN so that when everything is back up, Epic will resume automatically moving the patients.
	
	• As always, the nurses are responsible for **Correct Patient, Correct Bed (**not just during downtime but for *all patients, all the time)*.
	
	• If any errors are made, there is a tip sheet in the Learning Home Dashboard that walks the nurse through how to correct the error in real time. ***Please print and make available at the nurse station ahead of time***. Creating a ticket for IT results in delay which in turn may result in losing track of which patient was in the CPN bed. This makes it more difficult to correct any inadvertent errors. IT cannot fix these.
	
	• CPN vitals and charting will file in Epic after the downtime is concluded. There may be a significant delay because ALL messages from ALL 3rd party applications and devices will be processed at this time for the entire organization. Please wait until at least 6 AM before opening a ticket for vitals or charting not flowing into Epic. Remember to open the patient's record first before creating the incident from within Epic. This allows the patient information to automatically be pulled into the ticket.
	
	Stork Learning Home Dashboard ▾
	
	What's New
	
	Daylight Savings - Sunday, November 3rd
	Click HERE to review Tip Sheet
	                         Tue 10/29 11:25 AM - Eitmanas, Michele, RN - (Edited)
	
	REMINDER - Correct Patient - Correct Bed!!
	Transferring Patients in Centricity Connect - QPM
	                      Thu 8/8 03:44 PM - Eitmanas, Michele, RN - (Edited)
	
	Time Savers
	Function Key Shortcuts
	
	F5 - Refresh
	F11 - Pin and Unpin the CPN Dock
	TAB Key: Takes you quickly to the next flowsheet row
	                Fri 1/5 08:42 AM - Eitmanas, Michele, RN - (Edited)
	
	Documenting Retained Packing Material
	
	OB Nurse Tip Sheets
	Adding the Pregnancy Wheel to your Toolbar
	Adding the DCP&P Flag to your Patient
	How to Change the Primary Physician listed for the C-Section
	L&D Observation vs Outpatient in a Bed Order
	Understanding Patient Naming Conventions in Epic
	
	Obstetric Nurse Guides
	⌄ Reference Guides
	   AWHONN Maternal Fetal Triage Index (MFTI)
	
	⌄ Centricity Perinatal (CPN) Guides
	   Analytics Context Sharing Guide - CPN Connect
	   Adding New Patients in CPN During Epic Downtime
	   Monitoring Triplets in CPN
	   Transfering a Patient Using CPN - QPM
	   Correcting CPN Charting on Wrong patient